

Business Process Improvement/Design

Lean Six Sigma Black Belt, Green Belt

When effectively structured, organizations can have robust strategy execution processes that deliver results with a commonly applied methodology. This methodology must have the appropriate framework, tools, and solution development process within the organization to be able to effectively deliver results. Most companies struggle to deliver the strategic initiatives due to gaps in program/project execution methodology.

Whether improving existing or designing new processes teams need a consistent process methodology for delivering agreed upon results, in a timely manner.

The DMAIC process methodology of Six Sigma has been used across multiple industries for close to 2 decades to provide a common methodology to problem solving, root cause analysis, and leadership development.

Learning Objectives:

- Learn to Write a Clear Business Case, Problem Statement, Measure of Success, and goal.
- Learn how to effectively scope your continuous improvement efforts
- Team Creation, Formation, and Facilitation
- Mapping the key processes for improvement
- Understanding the Requirements from a Customer perspective
- Developing a sound Family of Measures
- Information Planning and gathering techniques
- Proficiency in root causation techniques
- Validation of Root Cause Drivers to improve processes
- Solution Creation/Change Management
- Control System Methodologies for Sustain gains from the process.

Who Should Attend

This multiple day/session training curriculum is designed for Project Managers, Supervisors, and team leaders or other key people in the organization who are responsible for continuous improvement.

Training Outcomes

- Build a bench of Continuous Improvement resources (can solve problems anywhere in the organization)
- Provide the skills necessary for project managers to deliver on continuous improvement efforts
- Facilitation Training (see Facilitation Training)
- Completed Improvement Project/Event for each attendee, delivering 4-10X training cost.
- Personal Skills development in public speaking

Agenda:

Green Belt Training:

- 1 Day Project Champion Business Process Management Training, Project and Project Manager Selection and Prioritization
- 4 ea 0.5 Days of Project Champion Training over 4 months to stay connected to training interval.
- 12 days of Project Manager in 4 sessions of 3 days each over 4 months
- 4 days project execution report out training.

Black Belt Training:

- 1 Day Project Champion Business Process Management Training, Project and Project Manager Selection and Prioritization
 - 5 ea 0.5 Days of Project Champion Training over 5 months to stay connected to training interval.
 - 16 days of Project Manager in 5 sessions of 3-4 days each over 5 months
 - 5 days project execution report out training.
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